



KORIAN

The leading European community for care, healthcare and hospitality in times of vulnerability



Preventing situations of fragility from developing and caring for patients with chronic diseases will be the primary public health challenge of the coming decade.

Sophie Boissard
Chief Executive Officer

Korian's diverse and complementary business activities are united in their purpose: offering solutions and support to the various situations of fragility we may encounter. Whether temporary, recurring, or permanent, these will define the coming decade.

Chronic diseases have become the primary health concern. Whether genetic, lifestyle or environment-related, they now impact more than one in four French people. As the population ages, the prevalence and severity of these diseases increases. However, they also increasingly affect younger people. This combination of epidemiology and demographics will sharply increase the need for care between now and 2030 – by 20 to 50% depending on the country where we operate.

For Korian, the focus has shifted from ageing to fragility in the broadest possible sense. Under this approach, individualised care both in-home and on an outpatient basis is becoming the norm, which resonates with another key trend: the expectation of in-home care from new generations of patients.

The Group has been anticipating these changes for years. To offer solutions to all situations of fragility, provide personalised care pathways, and ensure continuity of care, Korian is organised into three major areas of activity: healthcare facilities and services, care homes, and alternative living solutions. Today, the Korian community numbers 67,000 professionals providing daily care to 810,000 people in 700 living areas across seven European countries.

€4,534 million
Group turnover (2022)

+6.2%
organic growth (2022)

€52M
net profit – Group share (2022)

7
European countries

1,200+
facilities

700
local communities served

67,000
professionals in the Korian community

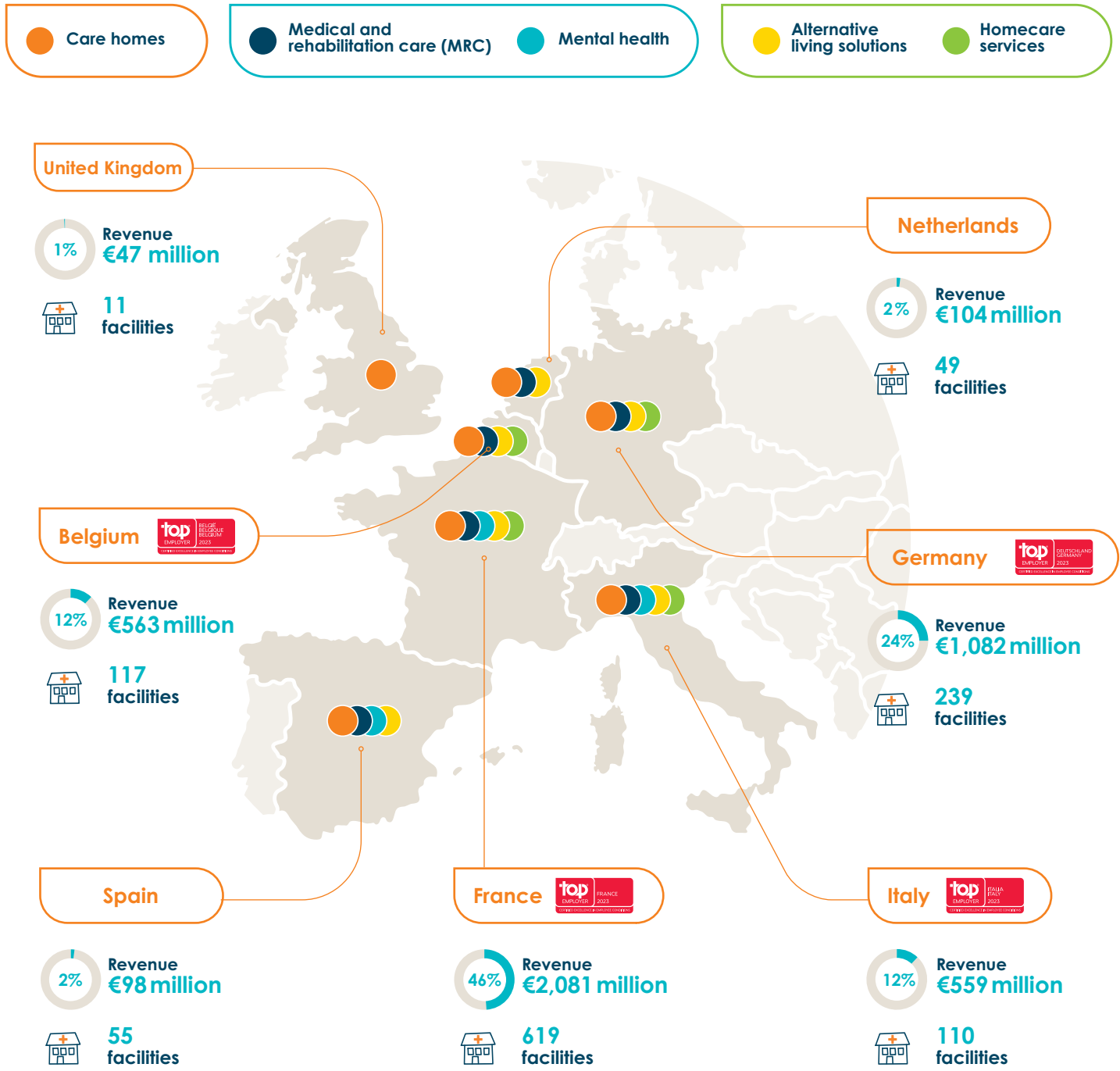
56%
women in top management

100,000+
monthly outpatient sessions

10,000
hires on permanent contracts (2022).

Korian in Europe

Figures as of 31 December 2022.



68%

Part of facilities ISO 9001 certified as of 31 December 2022 (from the scope defined on 31 December 2019). Target: 100% by the end of 2023.

810,000

patients and residents served in 7 European countries.

87,994

beds

12%

employees undertaking a training course leading to qualifications.

Top Employer

2023 in Belgium, France, Germany, Italy

Our three areas of activity

Care homes



Care homes are designed to offer permanent, respite stays or day care to elderly people suffering from a permanent loss of autonomy.

Today, some 700 facilities (in the seven countries where the Korian Group operates) work in close collaboration with the local healthcare and social ecosystem. These homes and residences specialise in supporting dependent people, particularly including those suffering from cognitive impairments such as Alzheimer's disease and related disorders.

CARE HOMES KEY FIGURES

62,298

beds in 714 medicalised nursing homes as of 31 December 2022.

20%

By 2030, the over-65 population in the seven countries where we operate will increase by **20%**.

Healthcare facilities and services



Developing healthcare is a priority for the Group. These activities, which cover treatment for a range of diseases and several therapeutic approaches, include:

- Medical and rehabilitation care (MRC)
- Mental health
- Hospital home care (HHC)
- Home nursing services (HNS)

MRC clinics are equipped with diagnostic and treatment units for rehabilitation protocols tailored to the needs of each patient. The same individualised approach applies in mental health facilities, where, as with MRC, both inpatient and outpatient care is available.

HEALTHCARE FACILITIES KEY FIGURES

100,000+

monthly outpatient sessions

10,573

beds capacity

Alternative living solutions



Lifestyles are evolving... New generations of seniors wish to maintain both an active social life and their autonomy for as long as possible. Korian strives to fulfil these aspirations through its community care and support solutions, with a range of accommodation solutions and home care services. These include residential solutions, such as assisted living facilities or shared housing (e.g. Ages & Vie co-living), as well as home care services.

HEMOCARE AND ALTERNATIVE LIVING SOLUTIONS KEY FIGURES

333

Korian's shared accommodation network numbers 333 residences, including 243 Ages & Vie housing units in France (79 built in 2022).

Our brands



Our three values

Trust, Initiative, Responsibility

These values, which are at the heart of the Korian culture, are inseparable: a long-term relationship with our stakeholders is built on a permanent bond of trust, is renewed continuously through a sense of Initiative, and is sustained by responsible decisions.

They can be seen in the behaviours and attitudes that reflect the Group's DNA and guide everyone's decisions to carry out the Group's mission:

- **Trust** is earned through transparency, benevolence and consideration;
- **Initiative** grows through innovation, commitment and courage;
- **Responsibility** is demonstrated through integrity, the quality of our services and the sustainability of our decisions.

Korian Foundation : "Love to Care"

The Korian Foundation has been supporting initiatives, leading actions and conducting studies since its creation in 2017. After a first cycle focusing on "Ageing Well", it is now the "Love to Care" Foundation. Its purpose: listening to and promoting caregivers, and improving public perceptions of caregiving professions.

The foundation's work is guided by a diverse and prestigious scientific council, composed of researchers and academics, health practitioners and caregivers, and representatives of non-profit organizations.

Korian manages two other foundations: a German foundation supporting innovative projects in the field of elderly care, and a Spanish foundation dedicated to the prevention, awareness and understanding of mental health issues, particularly eating disorders.

Korian in 2023

Our social purpose on the horizon

"By your side", the Group's company project launched this year, intends to meet the rapidly changing needs and expectations of our patients and residents. It is also in line with our desire to continue the past few year's in-depth transformation efforts to establish ourselves as a diversified group with broad expertise in fragility. As such, "By your side" lays out 3 priorities.

1 Supporting the shift to outpatient care

Remaining at home is an increasingly strong preference in our society. In response, Korian is adapting its offer and innovating in terms of solutions promoting in-home care across all its activities: increasing outpatient capacity in healthcare, launching unique alternative living concepts and home care services, and opening long-term care facilities to outpatients through day care.

2 Consolidating our fundamentals

Korian's three activities have developed based on our know-how in terms of quality of care, human resources management, and medical expertise. We must build on these foundations. Our objectives include: guaranteeing a consistent level of care excellence across the Group, reaching 50% of internal hires by 2025, and strengthening our medical expertise, which fosters innovation and the sharing of best practices on a European scale.

3 Establishing a lasting relationship of trust

Our activities are defined by their intrinsically human components. As such, they entail a relationship of unwavering and constant trust with all our stakeholders. After a broad consultation process involving 15,000 people across Europe, Korian is preparing to submit a proposal at its next Annual General Meeting in June to enshrine its social commitments under the provisions of French law ("*entreprise à mission*"). This will further strengthen and clarify the alignment of our business model with our social and environmental objectives. Meanwhile, an independent mission oversight committee will enable us to verify we are fulfilling the commitments related to the mission we have set for ourselves.